

## **Simon Mead House** Ashford, Kent



## HOMELESSNESS

Simon Mead House provides supported housing accommodation and personalised support for adults aged 18 or over, who are homeless or at risk of homelessness.

- > Staff on-site 24 hours a day
- > Short-term supported housing for up to two years
- Communal lounge, kitchen, bathroom, activity room and garden



# "We support people on their pathways for independence."

Local Service Manager, Simon Mead House



## **About Sanctuary Supported Living**

At Sanctuary Supported Living we provide supported housing, move-on accommodation, CQC registered services and floating support to help people across England on their pathways for independence.

We specialise in services for young people, homeless families and individuals, people with physical disabilities, learning disabilities and people with mental health needs.

## Accommodation



## Accommodation type

11 single-occupancy bedrooms and a self-contained one-bedroom flat, spread over two floors a shared house. All bedrooms and the flat are provided fully-furnished.



Communal Wi-Fi is available to all residents.



A quiet, residential area of Ashford, providing easy access to shops, supermarkets, the local college, parks and public transport links.



## Communal areas

Communal spaces include a lounge, kitchen, bathroom, activity room and garden



Staff office on-site, CCTV and a secure door access system help to ensure residents' safety and security.



All rooms and the flat are let on a licence agreement.

## **Support**

Our highly-trained staff work closely with residents to create a personalised support plan using the home star model, designed to help them reach their goals and maximise their independence.

Staff are on-site during office hours, giving residents peace of mind that support is on-hand. There is an overnight concierge service seven days a week and an out-of-hours telephone service for any additional support needs.

We also offer follow-on support when residents move on to live independently.

### Tailored support, advice and assistance includes:

- Maintaining a tenancy,
- Managing finances (budgeting and benefits)
- Daily living skills
- > Accessing education, training and employment
- Socialising and community involvement
- Signposting and accessing other services
- Maintaining health, safety and security
- Preventing homelessness
- Managing rent and arrears
- Planning a successful move-on

## How to apply and eligibility

To apply, please contact Ashford Borough Council, as we cannot accept direct applications.

All support needs will be assessed before an application is accepted.

## To be eligible for a place at Simon Mead House, applicants must:

- > Be aged 18 or over
- Be homeless or at risk of homelessness
- > Be living in, or have a connection to the Ashford area

Residents can purchase additional telecare technology for an enhanced sense of confidence and safety at home and in their community.

## Contact us

Simon Mead House, Simons Avenue, Ashford, Kent TN23 5BH

0123 3639 402

Supported.Living@sanctuary.co.uk

