

# The Haven

Bridlington, East Riding of Yorkshire

## > HOMELESSNESS

Located in the seaside town of Bridlington, The Haven offers 12 en-suite rooms in a shared house. We provide a range of support, advice and assistance for adults aged 18 or over, who are homeless or at risk of being homeless.

- > Staff on-site during office hours, seven days a week
- > Short-term supported housing
- > Communal facilities include a lounge, dining room and kitchen



“We support people on their pathways for independence.”

Local Service Manager, The Haven

## About Sanctuary Supported Living

At Sanctuary Supported Living we provide supported housing, move-on accommodation, CQC registered services and floating support to help people across England on their pathways for independence.

We specialise in services for young people, homeless families and individuals, people with physical disabilities, learning disabilities and people with mental health needs.

## Accommodation



### Accommodation type

12 part-furnished en-suite rooms in a shared house.



### Location

Central Bridlington, just a few minutes' walk from the town centre and the seafront.



### Communal areas

Lounge, dining room, kitchen, laundry room and garden.



### Technology

We can provide assistive technology for extra safety and reassurance, which can be purchased at additional cost.



### Safety and security

Staff office and security personnel on-site, CCTV and a secure door access system to ensure residents feel safe and secure.



### Rental agreement type

All apartments are let on a licence agreement.

## Support

Everyone is supported to achieve greater independence. Our highly-trained staff work with residents to draw up a personalised support plan using the Home Star model, with the aim of supporting them to become more independent.

Staff are on-site during office hours, seven days a week, as well as an overnight security service, to give residents peace of mind that support is on-hand. There is an out-of-hours telephone service, should residents require any further support.

Residents can also purchase additional telecare technology to further promote their independence.

### Tailored support, advice and assistance includes:

- Maintaining a tenancy
- Managing finances (budgeting and benefits)
- Daily living skills
- Signposting and accessing other services
- Planning a successful move-on
- Managing anti-social behaviour
- Accessing education, training and employment
- Preventing homelessness
- Managing rent and rent arrears
- Maintaining appropriate behaviour and good communication

## How to apply and eligibility

To apply directly, please contact us for an application form. We also accept referrals from East Riding of Yorkshire Council, local homelessness referral services such as The Hinge, Emmaus and Shelter, and Community Mental Health Teams.

All support needs will be assessed before an application is accepted.

### To be eligible for a place at The Haven, applicants must:

- Be aged 18 or over
- Be homeless or at risk of becoming homeless
- Have a local connection to East Riding of Yorkshire (unless they are a victim of domestic abuse)

We also provide move-on support and help prepare residents for living independently, and we offer community-based support to customers in the local area.

## Contact us

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